```
      18/10/2022, 12:35
      Affiliate Dashboard | FareHarbor

      FareHarbor

      Help » Reseller Partnerships » Affiliate Features » Affiliate Dashboard

      Affiliate Dashboard
```

Last updated: December 8, 2021

The affiliate Dashboard allows an affiliate to use one login to make bookings for any company on FareHarbor that they're affiliated with. They will be able to run reports on all bookings that have their affiliate name tagged, but they will not be able to view any other bookings on your manifest.

Users logged into the affiliate Dashboard can select which company's booking calendar to view from the Partners dropdown:



This gives them access to the items from that company that they have permission to book:

ତ ତ ତ Booking	s 🗠 Reports	🕸 Settings 🔞 He	Ip			Orlando Hotel ▼	우 - Orlando	Hotel
✓ sarahsoutdooradventure ▼ ⊞ Grid ▼ Setup ▼ ♥ Filter ▼ Q. Search bookings				G				
Start date 🔻	Start date 🔻 🔨				>			
	Mon 8/2	Tue 8/3	Wed 8/4	Thu 8/5	Fri 8/6	Sat 8/7	Sun 8/8	
Heli Skiing Adventure		10am	+ New booking	10am	10am	10am	10am	
Kayak Rentals		8am □ 14	Skiers 2	8am □ 14	8am □ 14	8am □ 14	8am	
		10am	Ubservers	10am	10am	10am	10am	

Keep the following in mind for affiliate booking calendars:

- Affiliates can only see the default bookings calendar of your Dashboard. Custom calendars can't be created for affiliates.
- Affiliates will see all items that have been added to your default calendar, even if you limit which items they are allowed to book.

For items not on your default calendar, you can choose which items your affiliates have access to. If you limit an affiliate's access to an item, here is what it looks like when they try to book that item from their affiliate Dashboard:

Voucher		
GENT		
No agent	selected	•
L Full n	ame	*
•	Phone number	
🖂 Email	address	
dd booking	note	

How does payment work?

Each affiliate is set up with a default payment method, depending on the way that you work together. Affiliates can collect payment themselves outside of FareHarbor and you can bill them for your net rates (*Billing setup*), or the affiliate can enter a credit card on the booking, allowing you to receive payment directly and send the affiliate their commission (if applicable) at a later date (*Referral setup*).

Billing Setup

If an affiliate is collecting payment outside of FareHarbor, they will create the booking in FareHarbor by selecting **Collected by You** (in this case, "you" is the affiliate).

Here's what it looks like while the affiliate is making the booking:

18/10/2022, 12:35

Affiliate Dashboard F	areHarbor
-------------------------	-----------

nvoice price 🕖	\$187.00
 Save card to charge 	ge later
• Pay in full	
COLLECTED BY	
• Collected by you	
Add comment to paymen	<u>t</u>

Here's what the booking will look like on the affiliate Dashboard:

← Bookings		
Pat Cooper		
(808) 555-1234 • patcooper@example.com		
1 booking - + New booking for contact		
Booking #265257 Today @ 12:29pm by Orlando Hotel	Booking actions	
Kayak Rentals Tuesday, August 3rd 2021 @ 8am - 10am	Save or hold card	
Order: None + Start new order	Send email	\$\$ •
Booking notes:	🖶 Print	
Sarah's Outdoor Adventure		
Sarah's Outdoor Adventure should make \$187.00		
Collected by Sarah's Outdoor Adventure \$0.00		
Not yet invoiced		

Once they complete the booking, the booking total will show that the guest "Paid in Full" to you in your Dashboard:

Booking #265257 8/2/21 @ 12:29pm by Orlando H	lotel (Orlando Hotel)
Kayak Rentals Tuesday, August 3rd 2021 @) 8am - 10am >
Paid in Full Bookin	nts: \$231.00 g total: \$231.00
Order: None	+ Start new order
Booking notes:	Ø
📞 🔻 Orlando Hotel	Ø
You should make	\$187.00 🖉
Collected by you	\$0.00
Not yet invoiced	

Underneath the booking notes section, the invoice summary will show the amount your affiliate owes you. Because the commission is 20% in this example, they keep their 20% commission and owe you your net rate of 80% plus the full tax on the booking.

Referral Setup

If *you'd* like to collect payment at the time of booking (referral setup), the affiliate will select the top option, "Collected by [your_company_name]", and proceed to enter a credit card to complete the booking.

Here's what it looks like while the affiliate is making the booking:

Subtotal	\$110.00	
Taxes	\$5.50	
Total	\$115.50	
nvoice price 🚺	\$22.00	
• Pay in full		
COLLECTED BY		
• Collected by Sar Adventure	ah's Outdoor	
PAYMENT TYPE		
Pay \$115.50 with:		
• Charge card		
Card number	<u>Swipe ca</u>	<u>rd</u>
	k	k
Expiration		
Month 🔻 \star	Year 🔻 🛪	k
Name on card	<u>CVC</u>	
1	*	k
Country/Region	Billing zip code	9
USA	K] [k]
dd oommont to norm		
aud comment to payme	ent	

Here's what the booking will look like on the affiliate Dashboard:

← Bookings		
Pat Cooper (808) 555-1234 • patcooper	စ္Dexample.com	
1 booking 🔻 🕂 New bookin	g for contact	
Booking #265260 Today @ 12:46pm by Apollo H Kayak Rentals Tuesday, August 3rd 2021	lotel @ 8am - 10am	
Paid in Full Payn Book	nents: \$115.50 ing total: \$115.50	
Order: None	+ Start new order	••
Booking notes:		Ø
📞 🔻 Sarah's Outdoor Ad	dventure	Ø
You should make	\$22.0	00
Collected by you	\$0.0	00
Not yet invoiced		
Due to use	<u> </u>	

Once they complete the booking, the booking total will show that the guest "Paid in Full" to you in your Dashboard:

Booking #265260 8/2/21 @ 12:46pm by Apollo H	otel (Apollo Hotel)
Kayak Rentals Tuesday, August 3rd 2021 (@ 8am - 10am >
Paid in Full Payme Bookin	ents: \$115.50 ng total: \$115.50
Order: None	+ Start new order
Booking notes:	Ø
📞 🔻 Apollo Hotel	Ø
Apollo Hotel should make	e \$22.00 🖉
Collected by Apollo Hote	\$0.00
Not yet invoiced	
Due to Apollo Hotel \$22.00	

How do I know if this is a good fit for my affiliate?

Н	low	do	l get	this	set	up?
•		uu	i Sci	CIIIS	JUL	up.

RELATED PAGES
Affiliate Tagging
ASN Book Buttons & QR Codes
Affiliate Promo Codes
Affiliate QR Codes
Booking Source Report
Was this page helpful? Yes A little No
Rated 4.8/5 stars based on 1000+ Capterra reviews
HQ: Herengracht 597, 1017 CE Amsterdam, Netherlands — <u>+64 9 887 8472</u>

© 2022 FareHarbor B.V. — Privacy & Cookie Statement | Do Not Sell My Personal Information | Terms of Service